

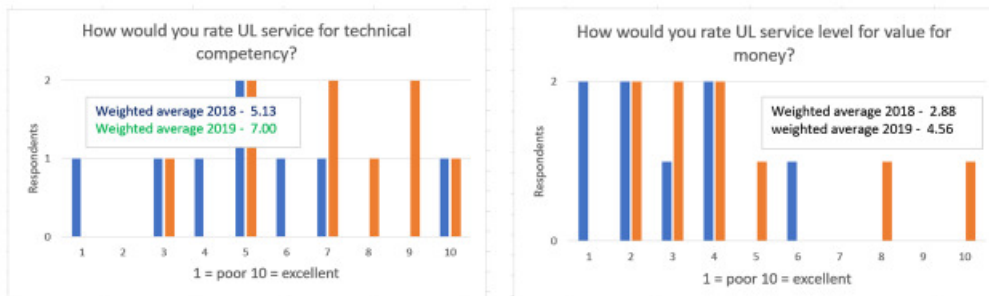
UL satisfaction survey



Nine responses – same as last time



UL satisfaction survey cont...

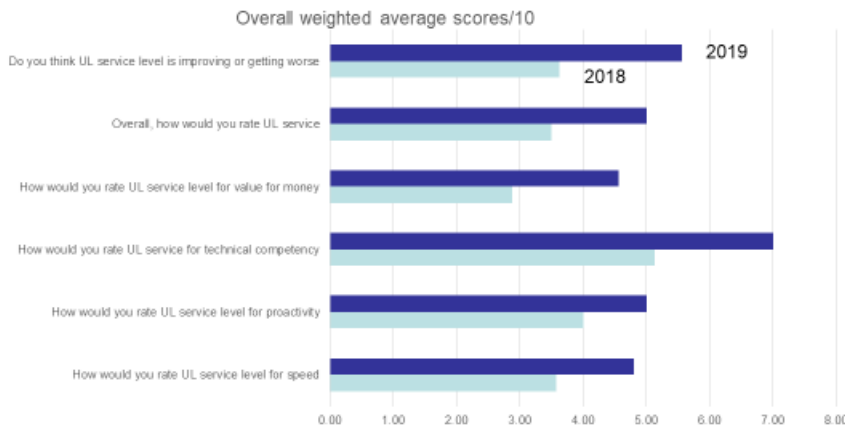


UL satisfaction survey cont...



18

UL satisfaction survey summary



19